

*& home  
legacy*

# Home & Legacy

## ID fraud detection & assistance

AVAILABLE TO YOU AT NO EXTRA COST AS PART OF  
YOUR HOME & LEGACY HOME INSURANCE POLICY



# Welcome

## WELCOME TO YOUR ID FRAUD DETECTION AND ASSISTANCE PACKAGE, A VALUABLE FEATURE OF YOUR HOME & LEGACY HOME INSURANCE POLICY.

Your personal identity is a valuable asset and one that is worth protecting along with your home and possessions. That is why Home & Legacy has partnered with Experian to provide you – our policyholder and your spouse or partner – with ProtectMyID. This is an online personal data monitoring and alerts system to help you act quickly should you become a victim of identity fraud.

This benefit is included as standard on all Home & Legacy home insurance policies.

Identity fraud is often very difficult to detect until it is too late. Experian ProtectMyID acts as an early warning system, helping you to see where your information is appearing online and allowing you to take action if necessary.

### PROTECTMYID GIVES YOU:



Alerts by text or email if certain changes occur within your Experian Credit Report



24 hour web monitoring and alerts if your personal information has been found online



Fraud resolution assistance – your own victim of fraud caseworker on a confidential helpline



Assisted sign up if you need help registering



Unlimited access to your Experian Credit Report



THE SERVICE IS PROVIDED BY EXPERIAN  
ON BEHALF OF HOME & LEGACY.

Activate your personal data monitoring and alerts service  
by visiting

**[www.protectmyid.co.uk/homeandlegacy](http://www.protectmyid.co.uk/homeandlegacy)**

Register using your Home & Legacy customer reference  
number, which can be found on your policy schedule.

During registration you will also need to provide details of  
your credit or debit cards to authenticate your details – your  
card will not be charged.

For assistance please call 0800 064 5004



ACTIVATE YOUR ID FRAUD DETECTION SERVICE AT:

[www.protectmyid.co.uk/homeandlegacy](http://www.protectmyid.co.uk/homeandlegacy)

Register using your Home & Legacy customer reference number.

For assistance, call the Experian ProtectMyID customer service team on 0800 064 5004



Home & Legacy Home Insurance is administered by Home and Legacy Insurance Services Limited. Home and Legacy Insurance Services Limited is a wholly owned subsidiary of Allianz Holdings plc, and is registered in England Number 3007252. Registered office: 57 Ladymead, Guildford, Surrey GU1 1DB.

Home and Legacy Insurance Services Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register No. 307523.

Experian Ltd is authorised and regulated by the Financial Conduct Authority. Experian Ltd is registered in England and Wales under company registration number 653331. Registered office address: Experian Ltd, The Sir John Peace Building, Experian Way, NG2 Business Park Nottingham NG80 1ZZ.

Please note that telephone calls may be recorded and/or monitored.