

# Subsidence



## QUESTIONNAIRE

This form can be completed online. Simply type your information into the fields below, save the file to your computer and then e-mail to us as an attachment. Forms can also be printed and faxed to: 0344 893 8386 or sent to: Home & Legacy, 500 Avebury Boulevard, Milton Keynes MK9 2LA.

### IMPORTANT INFORMATION

This questionnaire will help us collect information about your house.

The answers to **all** questions are important. You are required to take care to answer all questions accurately and honestly and not to omit any relevant information. If you give incorrect or incomplete information the wrong terms may be quoted, the insurer may be entitled to reject payment of a claim or payment could be reduced. In certain circumstances your policy might be invalid, and you may not be entitled to a refund of premium.

The insurer reserves the right to refuse to provide insurance cover if any information disclosed makes the risk unacceptable to them.

You may be required to provide additional information at your own expense.

Quote/Policy No: _____	Agent Name (if any): _____
Name in full (Mr/Mrs/Miss/Ms) _____	
Address of the home (include postcode) _____	
_____	
_____ Postcode _____	
<b>Please answer the following questions in respect of the home to be insured if you answer YES to any question, please give full details (on a separate sheet, if necessary).</b>	
<b>1. Have any of the buildings at the home to be insured, including the outbuildings:</b>	
a) suffered any structural damage, structural repair or underpinning?	YES <input type="checkbox"/> NO <input type="checkbox"/>
b) any signs of internal or external cracks?	YES <input type="checkbox"/> NO <input type="checkbox"/>
c) been monitored for subsidence or movement?*	YES <input type="checkbox"/> NO <input type="checkbox"/>
If YES to a) or c) provide additional information, if YES to b) please advise where the cracks are, the width & length of them, if have they changed recently and whether they are horizontal, vertical or diagonal and whether they are visible both internally and externally.	
_____	
<b>2. To your knowledge have any neighbouring properties suffered from subsidence or movement?</b>	YES <input type="checkbox"/> No <input type="checkbox"/>

3. Are there any trees or shrubs within the following distances of the house:

a) elm, oak, poplar or willow within 40 metres?

YES  NO

b) all other species within 25 metres?

YES  NO

If YES to a) or b) confirm the type of tree, height of tree, distance from the buildings and who is responsible for maintaining them.

Species of tree	Height	Responsibility (who is responsible for maintenance?)	Distance from property (metres)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

c) Are you aware of or is there any maintenance programme in place for the trees you have mentioned above?

YES  NO

4. Does your house have:

a) any bay windows?

YES  NO

b) any extensions?

YES  NO

If YES to a) or b) please provide details and date of construction.

Details of bay windows \_\_\_\_\_

Details of extensions \_\_\_\_\_

5. Is the house built on a sloping site?

YES  NO

If YES please indicate:

a) where on the slope it is?

Top  Bottom

b) the type of property?

Detached  Semi-detached  Terraced

6. Has the house suffered any problems with the underground drainage system?

YES  NO

7. Has the house been subject of a survey, valuation report, or structural engineers report?

YES  NO

If YES please provide us with a copy

## DECLARATION

When you send us your completed form to us you are declaring that the information given is accurate and complete and that to the best of your knowledge no relevant information has been withheld or omitted. You accept and understand that providing false information is fraud and can have the following consequences: non-payment of claims, policy cancellation, difficulty in obtaining insurance in the future or significant extra cost in doing so. You are also declaring that you understand the content of the form including the important information at the start.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Please tick, if you are an Agent completing on behalf of your client

YES  NO

\*Throughout this form wherever we refer to subsidence, we mean downward movement of the site on which the buildings stand by a cause other than the weight of the buildings themselves. Wherever we refer to movement we mean (heave) upward and/or lateral movement of the site on which the buildings stand caused by swelling of the ground; or (landslip) sudden downward movement of sloping ground.

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